

HAPPY TELECOM – PRIVACY NOTICE

1. INTRODUCTION

This Website Privacy Notice explains how Happy Telecom (“we”, “us”, “our”) collects, uses, stores, and protects personal information when you visit our website (the “Site”) or use any of the online services we provide (the “Services”). By accessing or using the Site, you agree to the terms set out in this Notice. If you do not agree, please discontinue use of the Site.

We may update this Notice from time to time. When changes are made, we will publish the revised version on this page with an updated effective date. Where changes are significant, we may also notify you by email or by posting a notice on our homepage.

2. WHO ARE WE

The Site and Services are operated by Aspire Net Solutions Ltd t/a Happy Telecom, a company registered in England & Wales under Company Number 08733483.

Registered Office: Midshires House, Smeaton Close, Aylesbury, Buckinghamshire, HP19 8HL VAT Number: GB 180657983 Email: support@happytelecom.co.uk

We act as a Data Controller for the personal information we collect through this Site.

3. OUR SITE AND SERVICES

- Access to the Site is provided on an “as available” basis. We do not guarantee uninterrupted access and may suspend or restrict access for maintenance, security, or operational reasons.
- We may require users to register for certain Services.
- If you are provided with login credentials (such as a username or password), you must keep them confidential and must not share them with anyone.
- We may suspend or terminate access if we believe you have breached these terms.

4. INTELLECTUAL PROPERTY AND RIGHTS

All content on the Site—including text, graphics, logos, images, and software—is owned by or licensed to Happy Telecom and is protected by copyright and other intellectual property laws.

You may download or print extracts for personal, non-commercial use, provided that:

- Content is not altered;
 - Graphics are not used separately from accompanying text;
 - Copyright notices remain intact.
- You must not reproduce, distribute, or commercially exploit any content without our prior written permission.

5. DATA HANDLING

Except for personal information covered by our Privacy Policy, any material you submit through the Site will be treated as non-confidential and non-proprietary. We may use, copy, distribute, or disclose such material for any purpose.

You must not submit material that:

- Is defamatory, offensive, discriminatory, threatening, or unlawful;
 - Infringes intellectual property rights;
 - Contains viruses, malware, or harmful code;
 - Encourages criminal activity or civil liability.
- We may remove any material you submit at our discretion and may cooperate with law-enforcement authorities where required.
- We are not responsible for the accuracy or legality of content submitted by users.

6. DATA PROTECTION

We process personal information in accordance with:

- The UK General Data Protection Regulation (UK GDPR)
 - The Data Protection Act 2018
 - Applicable Ofcom requirements
- Our full Privacy Policy explains:
- What personal data we collect
 - How we use it
 - The lawful bases for processing
 - How long we keep your data
 - Your rights under UK GDPR
 - How to contact our Data Protection Officer
- You can view our full Privacy Policy on our website.

7. THIRD PARTY CONTENT

This Site may contain:

- Links to external websites
- Third-party content (including advertising)
These are provided for convenience only. We do not endorse and are not responsible for:
- The content of third-party websites
- The accuracy of third-party information
- Any loss or damage arising from your use of third-party sites
You access external sites at your own risk.

8. LIABILITY

The content on the Site is provided for general information only and does not constitute advice. You should verify any information before relying on it. We are not liable for:

- Any action you take based on Site content;
- Losses arising from interactions with third parties via the Site;
- Losses that are not foreseeable or not caused by our breach;
- Inability to access the Site due to events outside our control (e.g., internet outages, ISP issues, browser failures);
- Errors, bugs, or viruses, although we take reasonable steps to maintain a secure Site.
Nothing in this Notice excludes liability for:
- Death or personal injury caused by our negligence;
- Fraud or fraudulent misrepresentation;
- Any other liability that cannot be excluded under UK law.

9. TERMS

If any part of this Notice is found to be unlawful or unenforceable, the remaining provisions will continue in full force.

10. GOVERNING LAW

This Website Privacy Notice is governed by the laws of England and Wales. The courts of England and Wales have exclusive jurisdiction over any disputes arising from your use of the Site or these terms.